

JLTG Limited

Terms & Conditions

Registered address: 2 Water Street, Stamford, PE9 2NJ

Trading address: The Boathouse, Houghton Bridge, Amberley, Arundel, West Sussex, BN18 9LR

Your Account

If you use our website, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer to prevent unauthorised access to your account. You agree to accept responsibility for all activities that occur under your account or password. You should take all necessary steps to ensure that the password is kept confidential and secure and should inform us immediately if you have any reason to believe that your password has become known to anyone else, or if the password is being, or is likely to be, used in an unauthorised manner.

The Boathouse Amberley reserves the right to refuse access to the website, terminate accounts, remove or edit content, or cancel orders at our discretion. If we cancel an order, it will be without charge to you.

Privacy

Please review our Privacy Policy at checkout, which also governs your visit to The Boathouse Amberley, to understand our practices.

Access to The Boathouse Amberley

We will do our utmost to ensure that availability of the website will be uninterrupted and that transmissions will be error-free. However, due to the nature of the Internet, this cannot be guaranteed. Also, your access to the website may also be occasionally suspended or restricted to allow for repairs, maintenance, or the introduction of new facilities or services. We will attempt to limit the frequency and duration of any such suspension or restriction.

Licence for website access

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You are granted a limited, revocable, and non-exclusive right to create a hyperlink to the Welcome page of The Boathouse Amberley if the link does not portray The Boathouse Amberley or our products or services in a false, misleading, derogatory, or otherwise offensive matter. You may not use any The Boathouse Amberley logo or other proprietary graphic or trademark as part of the link without our express written consent.

Your conduct

You must not use the website in any way that causes, or is likely to cause, the website or access to it to be interrupted, damaged or impaired in any way.

You understand that you, and not The Boathouse Amberley, are responsible for all electronic communications and content sent from your computer to us and you must use the website for lawful purposes only.

You must not use the website for any of the following:

- for fraudulent purposes, or in connection with a criminal offence or other unlawful activity
- to send, use or reuse any material that is illegal, offensive, abusive, indecent, defamatory, obscene or menacing; or in breach of copyright, trademark, confidence, privacy or any other right; or is otherwise injurious to third parties; or objectionable; or which consists of or contains software viruses, political campaigning, commercial solicitation, chain letters, mass mailings or any "spam"
- to cause annoyance, inconvenience or needless anxiety

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You may not systematically extract and/or re-utilise parts of the contents of the website without The Boathouse Amberley's express written consent. In particular, you may not utilise any data mining, robots, or similar data gathering and extraction tools to extract (whether once or many times) for re-utilisation of any substantial parts of this website, without The Boathouse Amberley's express written consent. You also may not create and/or publish your own database that features substantial (e.g. our prices and product listings) parts of this website without The Boathouse Amberley's express written consent.

Our contract

When you place an order to purchase a product from The Boathouse Amberley, we will send you an e-mail confirming receipt of your order and containing the details of your order. Your order represents an offer to us to purchase a product which is accepted by us when we send e-mail confirmation to you that we've despatched that product to you. That acceptance will be complete at the time we send the despatch confirmation e-mail to you. Any products on the same order which we have not confirmed in a despatch confirmation e-mail to have been despatched do not form part of that contract.

Availability

Collection estimates are not guaranteed times and should not be relied upon as such. On such occasions we may run out of exact ingredients. We will do our best to replace them like for like. As we process your order, we will inform you by e-mail if any ingredients you order turn out to be unavailable, should you wish to cancel rather than wait.

Taxes and Charges

We charge the same competitive GBP base price. Please be aware that VAT will be applicable to your purchases.

Electronic communications

When you visit The Boathouse Amberley or send e-mails to us, you are communicating with us electronically. We communicate with you by e-mail or by posting notices on the website. For contractual purposes, you consent to receive communications from us electronically and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. We reserve the right to refuse response to abusive and threatening messages. This condition does not affect your statutory rights.

Alteration of service or amendments to these Conditions

We reserve the right to make changes to our website, policies, and these Conditions of Use and Sale at any time. You will be subject to the policies and Conditions of Conditions of Use and Sale in force at the time that you use the website or that you order goods from us, unless any change to those policies or these conditions is required to be made by law or government authority (in which case it will apply to orders previously placed by you). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition. We reserve the right to refuse custom and this does not affect your statutory rights.

Our right to refuse custom

We reserve our statutory right to block customers / cancel transactions prior to shipping (in order to avoid future loss to either party) for the following reasons only; Non-compliance of agreed terms and conditions (at checkout) has occurred in a previous transaction; Inexplicable differences in garment measurement between us and the customer has occurred that we suspect are unlikely to be resolved in subsequent shipments; Our staff

have been communicated with in an overtly rude and aggressive manner; When we suspect garments are being worn and returned for refund; Fraudulent / baseless chargeback activity; Inability to confirm the validity of an obscure shipping address.

By clicking the checkboxes at checkout, you are agreeing to all these terms.